

# The Franco British Network Privacy Policy



This privacy policy will explain how we, The Franco British Network, use the personal data we collect from you

## **What data do we collect?**

Personal identification information (Name, email address, residential address, phone number, and business activity)

## **How do we collect your data?**

You directly provide Our Company with most of the data we collect. We collect data and process data when you:

- Sign up online and follow The Franco British Network.
- Send to us an email, requesting assistance
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

**We may also receive your data indirectly from the following sources:** None

## **How will we use your data?**

We collect your data so that we can:

- Respond to you personally if you contact us for help and assistance
- Send to you via email latest updates about living, working or moving to France
- Send to you via email our regular newsletter
- Send invitations to you for Networking events that we may organise
- Email you with special offers on other products and services we think you might like.

## **How do we store your data?**

We use Brevo software to access and store your data.

We will keep your data for the duration of your membership or subscription. Beyond this it will be deleted after 5 years.

## **Marketing**

We would like to send

By following The Franco British Network, or subscribing to our newsletter you have agreed to receive you information about relevant products and services that we think you might like.

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## What are your data protection rights?

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request to complete the information you believes incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to the processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at: [info@franco-british-network.com](mailto:info@franco-british-network.com)

## Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology. For further information, [visitallaboutcookies.org](http://visitallaboutcookies.org).

### How do we use cookies?

We use cookies in a range of ways to improve your experience on our website, including:

### What types of cookies do we use?

We use these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address

### How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not functions a result.

### Privacy policies of other websites

Our website contains links to other websites. Our privacy policy applies only our website, so if you click on a link to another website, you should read their privacy policy.

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## **Changes to our privacy policy**

We keep keep our privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 06/09/2024.

## **How to contact us**

If you have any questions about our privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us at:

## **The Franco British Network**

[info@franco-british-network.com](mailto:info@franco-british-network.com)